## **Booking Terms & Conditions**

## **CANCELLATION POLICY**

Prepayment of the total price will be charged at any time after the reservation is made.

Free cancellation applies if cancelled until 7 days before arrival.

The total price of the reservation will be charged in case of a cancellation in the 7 days before the arrival or in case of a no-show.

NB. There is no reduction for temporary absence or early departure.

## ARRIVAL & DEPARTURE

Our normal check in time is 3pm & check out 11am. Should you require an earlier check in or later check out we would be delighted to accommodate wherever possible. However, during busy periods please have patience and bear with us.

For Car Parking, please use Lulworth Cove main carpark. Please note that one car parking pass per room booked is provided. If you have more than one vehicle, please do ask about an extra pass and we will do our best to accommodate your request. Cars are parked entirely at the owners' risk. Any contents left in your car are also entirely at your own risk. Please return the car-parking pass back to reception on your departure. A charge will be made to your account for missing car-parking passes.

## **HOUSE RULES**

We understand that accidents happen – please let us know if any damage has taken place and we will attempt to clean/fix it as soon as we can. Any significant breakage or damage may result in a charge for replacement or repair. Any items taken without consent will result in a charge being made to your account.

Lulworth Lodge is a non-smoking hotel. Please note, it is against the law to smoke in any UK hotel. We accept dogs in our specified dog friendly rooms with direct access outside.

We hope you will enjoy your stay at Lulworth Lodge Hotel & Bistro. If there is anything we can do to make your stay more comfortable, please do not hesitate to ask a member of the team.

We are always looking for ways to enhance our guests experience or just hear about your stay. If you would like to leave any feedback, you can get in touch with the owners direct on <a href="mailto:owners@petitehotels.co.uk">owners@petitehotels.co.uk</a>

Lulworth Lodge Hotel • Bistro. By Petite Hotels Ltd. VAT Number

150 1538 46, Company Reg. Number 10163181: